



The Service Management Company



TESM Operational Risk Register

Provide real-time operational risk data to defend your organisation

Part of the TSM pre-built GRC suite

Colour in your strategic risk framework

Lever TSM's pre-built, or your own bespoke, risk frameworks to accurately classify incoming operational risks or loss events.

Filter out and manage what is important

The TSM Operational Risk Register allows you to log and triage dynamic, ad-hoc, operational risk events to make sure you can focus on what matters.

Remove noise from your risk monitoring

By modelling operational risk events outside the framework, you can focus on maintaining ongoing operational vigilance whilst handling new potential threats.

Improve awareness of risk

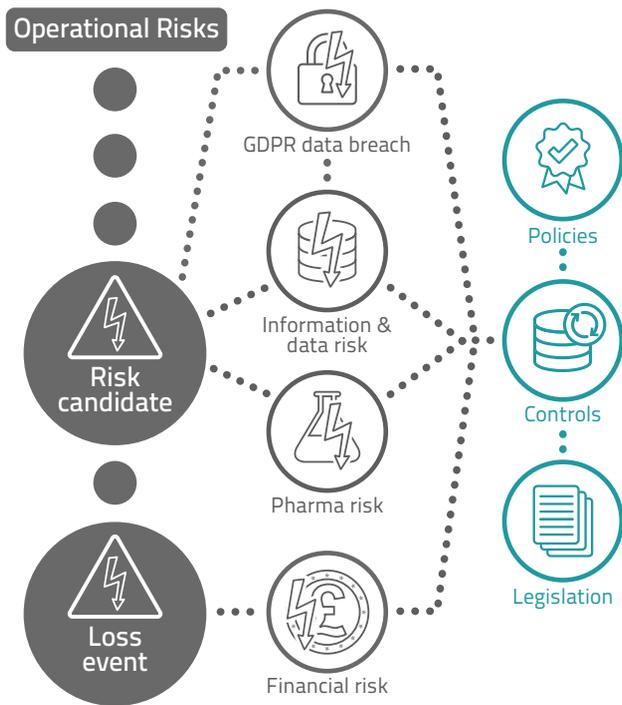
Give business service owners full visibility and awareness of linked operations risks.

Validate your risk scores / ratings

Lever risk events to quantify the risk impacts and probabilities within your framework to ensure your returns give the right business outcomes.

TESM is a Gold Services Partner of





Why do you need the TESM Operational Risk Register?

The application provides immediate access to functionality that is not available in the ServiceNow® out-of-the-box GRC Risk module. Out-of-the-box handles scheduled risk well, but not ad-hoc risks. This reduces the time required to track risk events in ServiceNow®, as well as avoiding the need to customise the GRC module to include it. Additional benefits include:

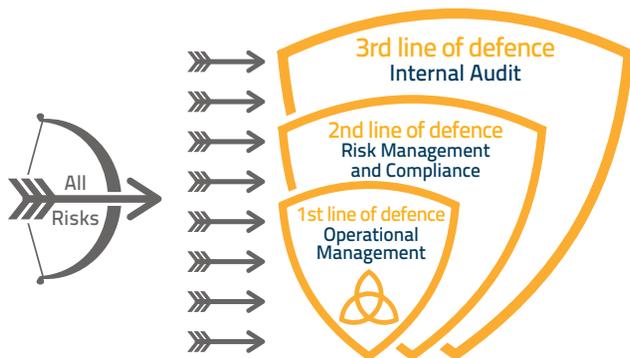
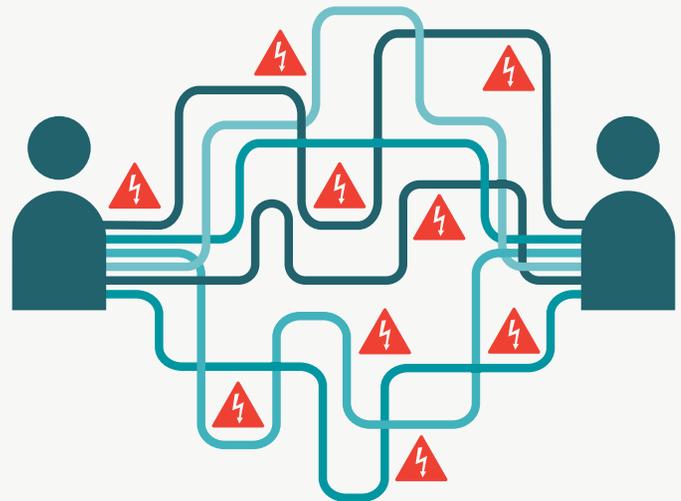
- Use operational risks to 'colour' your risk framework and help find missing areas of risk modelling
- Prevent pollution of your risk framework with unnecessary, inaccurate risks or issues
- Delegate operational risk tasks for faster mitigation of risk
- Improve service owner situational awareness by allowing them to link services to operational risks
- Validate the risk scores using real data and events
- Quantify the often hidden and opaque world of operational risk
- Record and quantify financial services loss events

The application is scoped and therefore simple to maintain and upgrade.

Features and capability

The TESM Operational Risk Register allows users to:

- Log and triage dynamic, ad-hoc operational risk events
- Process and aggregate financial loss events by service, with the ability to handle recovered losses
- Use pre-built analytics and reports to measure risk events
- Link operational risk to your enterprise risk frameworks
- Promote events to Risks or Issues when required
- Link recurring events together to aggregate data
- Gather event data for other business areas in near-real-time
- Log GDPR data breaches directly from the Operational Risk Register
- Create delegated operational risk tasks for faster risk mitigation
- Operational risk portal access for internal and external users



Why use TESM for your operational risk solution?

- TESM combines market-leading deployment speed with superior quality to deliver faster, greater ROI
- We are small enough to listen and adapt to client needs, yet experienced enough with the capability to implement GRC and provide GRC consultancy
- TESM is a certified GRC partner and has an ongoing, very close relationship with the ServiceNow® SecOps Business Unit
- We have experience of smaller to the largest enterprise GRC implementations
- TESM takes a modular approach with fast time-to-market to enable success

TESM

For further information on our Operational Risk Register please contact: contactus@tesm.com +44 (0)203 874 6760 www.tesm.com