



The Service Management Company



## GRC in colour using Performance Analytics

Gain control of compliance using  
Analytics on the ServiceNow® platform

### Stress free, automatically calculated compliance every month

We apply our experience in highly regulated environments to industry measures, along with the full potential of the ServiceNow® platform to reassure you that your business is compliant.

### Data driven decision-making

You are able to stop creation of the same old reports each month and deliver insights into how you are performing which can be acted on immediately.

### Use real-time data to facilitate remediation

Transition from retrospective reporting to forward looking data analysis.

### Empower your team to meet business objectives

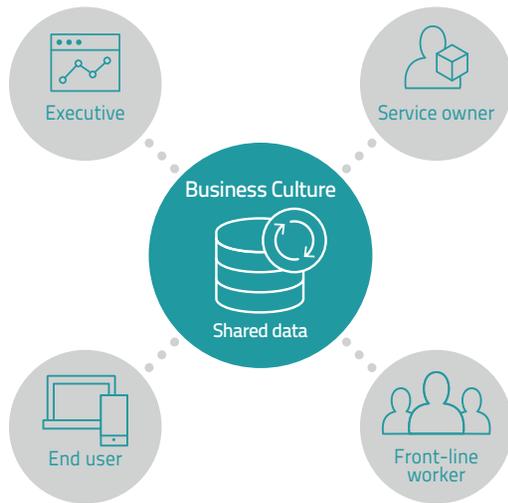
With metrics available to your whole workforce you give front-line employees the ability to maintain and improve compliance, rather than waiting to be told where improvements should be made.

### Controls that stand up in court

An automated system with robust testing which is resilient to auditing.

TESM is a Gold Services Partner of





## Manage the risk landscape

Audit, risk and compliance touches every executive, every employee, every department, as well as vendors and service providers. It is the one business function where automation can positively impact the entire organisation.

Disparate data sources, testing evidence and control requirements make it difficult to consolidate results into a format that can be easily reported on and reviewed for audits.

The logical answer is to integrate audit, risk and compliance directly into your business processes.

Using ServiceNow® Performance Analytics, our experts build dashboards allowing transparent, easy to manage compliance. Our deep industry experience ensures that you know you are compliant, and where your next risk may emerge.

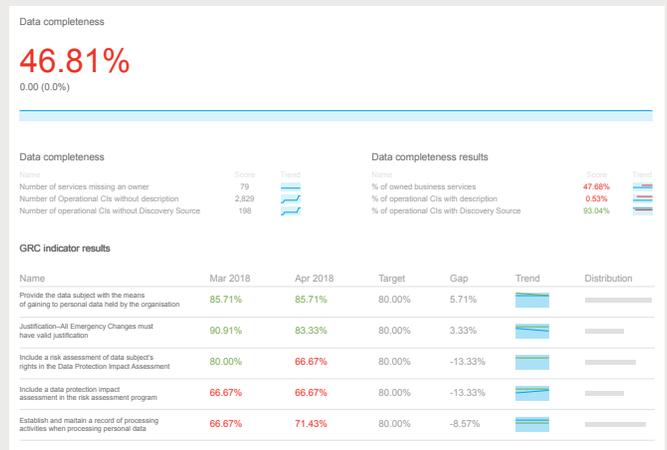
## Single source of truth

By utilising the functionality of ServiceNow®'s GRC and Performance Analytics modules, you are able to achieve the ideal state of continuous controls monitoring, with a comprehensive control management structure for early identification and mitigation of risk.

The shared platform controls aligned to organisational risks and corporate policies provide visibility and accountability across the organisation.

The GRC application covers every stage of the audit, risk and compliance process, allowing you to:

- Identify and evaluate risks and document relevant policies
- Define controls to mitigate risk and enforce policies
- Schedule reoccurring or on-demand control tests to collect compliance evidence and initiate required remediation
- Automatically extract evidence for control tests and audit activities



(Diagrams developed from Gartner EIM)

## What TESM offers

We don't just build the metrics, we transform business cultures by putting the correct analytics tools in the hands of the workforce, creating the ability to use insights gained to improve decision-making.

We combine enterprise service management process expertise with a data visualisation instinct.

Our highly skilled process consultants work with our reporting specialists to build relevant dashboards for your business process and compliance challenges. We understand how to visualise data, improve productivity and enable your workforce to focus on what is important.



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