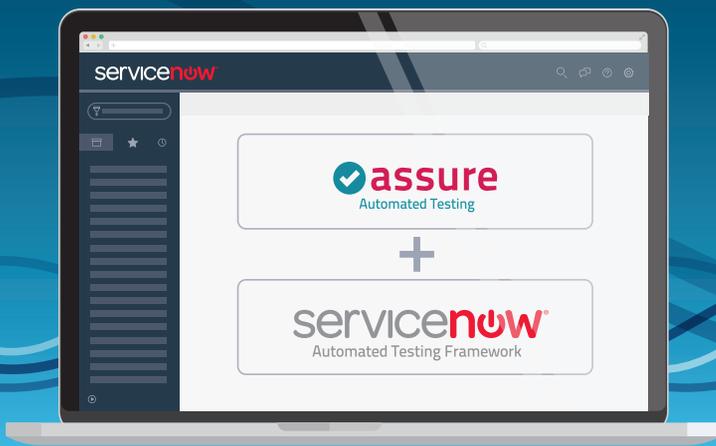




The Service Management Company



## Assure automated testing

Brings automated testing to the Test Management Application

### Reduces cost of change

Fast, reliable and repeatable testing allows customers to devote more time and resources to getting value from the ServiceNow® platform.

### Leverages portfolio management

Leveraging the data stored within release and SDLC to ensure the tests can be traced back to requirements.

### Facilitates integrated GRC

Ensures evidence that each stage of testing is attached to the test instance – valuable in highly regulated environments.

### Maximises value of ServiceNow®

Enabling customers to take advantage of the latest features offered by each platform upgrade promptly by reducing the effort and risk involved.

### Rapid test execution via parallelisation

TESM's automated testing service is built on top of the Selenium Test Suite, allowing tests to be run in parallel across different browsers and versions.

### Supports all common browsers

Including Chrome, Firefox and IE, thereby reducing risk and accelerating delivery.

TESM is a Gold Services Partner of





## Full integration with ServiceNow® applications

The service is fully integrated with the Test Management application within the Project Portfolio Suite. It leverages data stored within Release and SDLC to ensure the tests can be traced back to requirements. This promotes wider use of the platform.

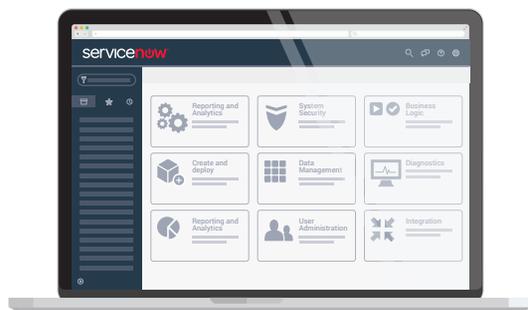
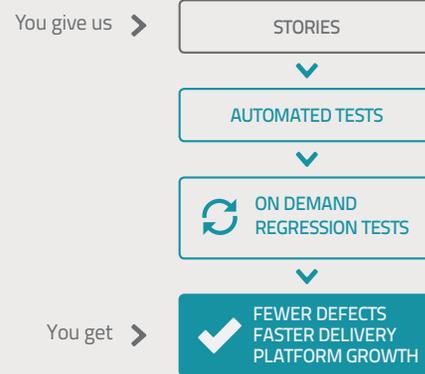
Testing as a Service is built on top of the Selenium Test Suite and all the tests are run on machines in the cloud that connect to your ServiceNow® instances. This allows us to run tests in parallel across different browsers and versions i.e. Chrome, Firefox and Internet Explorer.

## How it works

The customer provides the details of how the application should and shouldn't work, in the form of user stories or requirements, and we do the rest.

All the tests are stored within the Test Management application allowing you to start test plans from within ServiceNow® on demand.

The tests are executed via our testing engine that is built on top of the Selenium Test Suite. All the tests are run on machines in the cloud that connect to your ServiceNow® instances. This allows us to run tests in parallel across different browsers and versions i.e. Chrome, Firefox and Internet Explorer.



## Package

The pricing for TESM Automated Testing Service is based on usage. It is designed to encourage good testing practices and is cheaper than running your own testing team. We charge for the following:

### Test case creation

Each test is given a complexity score of simple, medium or complex and then charged accordingly.

### Test case execution

You are charged the first time you run a test within a release; subsequent runs are free. This allows you to run tests as often as you require within a release. The test execution cost reduces as the number of executions increases.

We also offer annual price plans with unlimited executions for customers who want a fixed cost service.

Test packs for out-of-the-box applications such as Incident are also available. These offer a saving over custom built tests and are ideal for QuickStart customers.



For further information on Automated Testing please contact us: [contactus@tesm.com](mailto:contactus@tesm.com) +44 (0)203 874 6760 [www.tesm.com](http://www.tesm.com)